



## **RETURN POLICY STATIC PAINT®**

Effective: January 2010

### **Refund Policy & Returns**

Standard colors, non-custom orders can be returned within 30 days of delivery for a refund of the purchase price minus a 25% restocking fee.

**Standard Colors:** White, light gray, dark gray, black

**Custom Orders:** 10 plus gallons (of any standard color)

**Custom Colors/Orders:** Not returnable or refundable

Customer is responsible for all return shipping costs. We will refund shipping costs if the return is the result of our error or product defect.

If an item is delivered damaged and the delivery driver is still there, ask for an inspection report and have the item taken back.

The customer is responsible for inspecting all merchandise upon receipt. Damages incurred in shipping must be reported to us within 3 working days of receipt of product.

We inspect all returned items and will issue a partial refund for any open or used products.

If the return is a result of our error or defective product, we will refund the full cost of merchandise and shipping charges.

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